



**HINDU COLLEGE
UNIVERSITY OF DELHI**

SUPPORTING DOCUMENT: 5.1.4

**PROOF RELATED TO MECHANISMS FOR SUBMISSION OF ONLINE/OFFLINE
STUDENTS' GRIEVANCES**



ASSESSMENT PERIOD: 2017-2022

5.1.4 Various Mechanisms for Submission of Online/Offline Students' Grievances

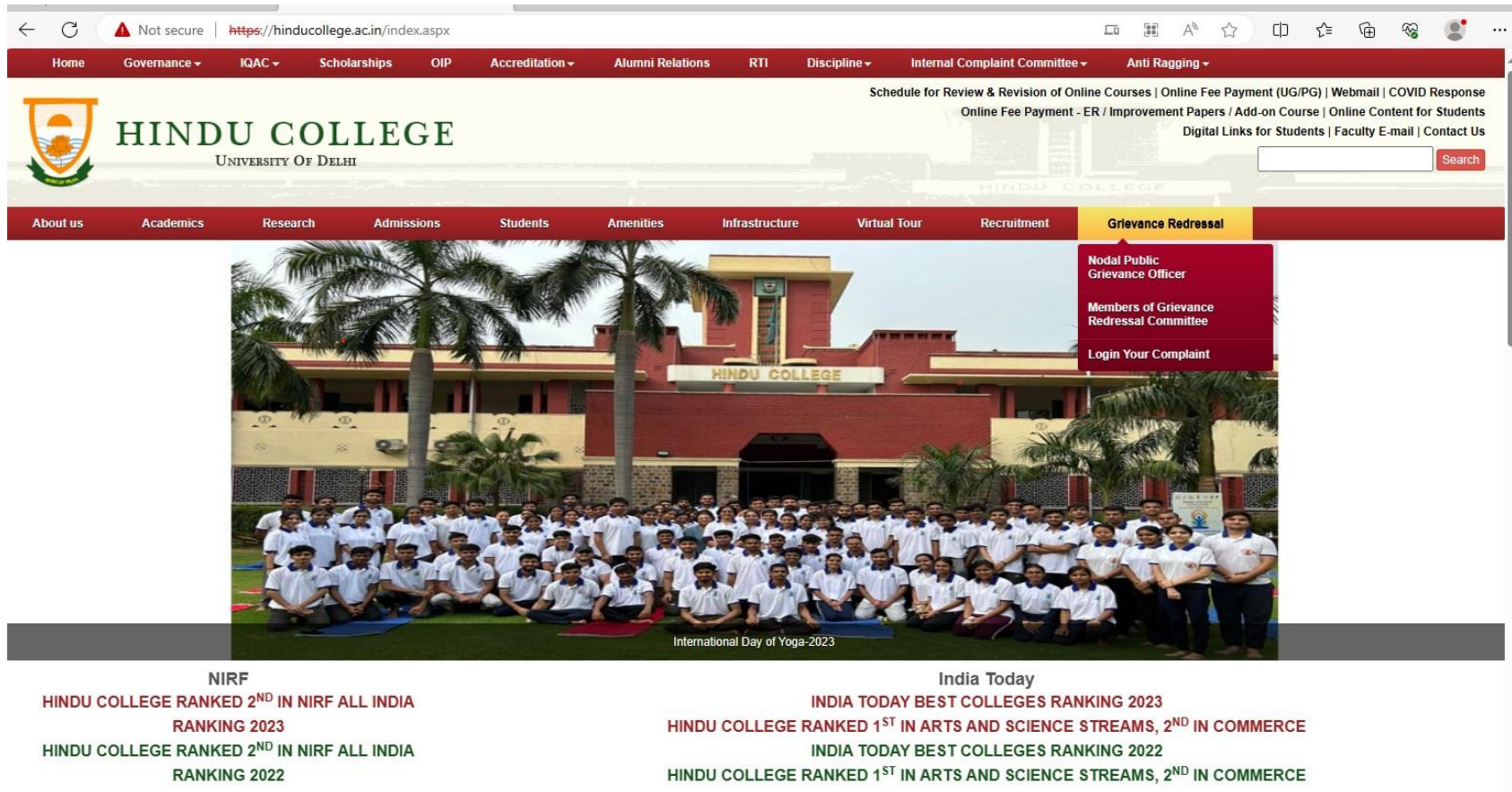
INDEX

S.NO.	Item	PAGE NO.
1.	Information of Mechanisms displayed on the College Website	3
2.	Online Students' Grievance Redressal	4
3.	Various Committees and their Members	5
4.	Links for various Committees	8
5.	Committees at a glance	9
6.	Offline Students' Grievance Redressal (Complaint and suggestion boxes placed at various locations)	12
7.	Committee Members and their details displayed at various locations in college and hostel buildings	13
8.	Information on College Website relating to various Ordinances, Statutes and Policies	14
9.	Sample Proof for Online Redressal Mechanisms	16


प्राचार्य/Principal
हिन्दू महाविद्यालय, दिल्ली-7
Hindu College, Delhi-7

1. Information of Mechanisms on College website

Link <https://hinducollege.ac.in/index.aspx#>



The screenshot shows the website for Hindu College, University of Delhi. The top navigation bar includes links for Home, Governance, IQAC, Scholarships, OIP, Accreditation, Alumni Relations, RTI, Discipline, Internal Complaint Committee, and Anti Ragging. A secondary navigation bar lists various services like Schedule for Review & Revision of Online Courses, Online Fee Payment, Webmail, COVID Response, etc. The main header features the college logo and name. Below this is a secondary navigation bar with links for About us, Academics, Research, Admissions, Students, Amenities, Infrastructure, Virtual Tour, Recruitment, and Grievance Redressal. The Grievance Redressal menu is expanded, showing options for Nodal Public Grievance Officer, Members of Grievance Redressal Committee, and Login Your Complaint. The main content area features a large group photo of students in white uniforms, captioned 'International Day of Yoga-2023'. Below the photo, there are two columns of text highlighting the college's rankings: NIRF (2nd in All India Ranking 2023 and 2022) and India Today (1st in Arts and Science Streams, 2nd in Commerce in 2023 and 2022).

NIRF
HINDU COLLEGE RANKED 2ND IN NIRF ALL INDIA RANKING 2023
HINDU COLLEGE RANKED 2ND IN NIRF ALL INDIA RANKING 2022

India Today
INDIA TODAY BEST COLLEGES RANKING 2023
HINDU COLLEGE RANKED 1ST IN ARTS AND SCIENCE STREAMS, 2ND IN COMMERCE
INDIA TODAY BEST COLLEGES RANKING 2022
HINDU COLLEGE RANKED 1ST IN ARTS AND SCIENCE STREAMS, 2ND IN COMMERCE

ONLINE STUDENTS' GRIEVANCE REDRESSAL

HOW TO LOGIN YOUR COMPLAINT?

Students who have any grievances can get them redressed by lodging their complaints on the College Website. They can email their grievances on the mentioned email id grievance@hinducollege.ac.in

The screenshot displays the website interface for Hindu College, University of Delhi. The top navigation bar includes links for Home, Governance, IQAC, Scholarships, OIP, Accreditation, Alumni Relations, RTI, Discipline, Internal Complaint Committee, and Anti Ragging. Below this, the college's logo and name are prominently displayed, along with a search bar and a list of quick links such as 'Schedule for Review & Revision of Online Courses' and 'Online Fee Payment (UG/PG)'. A secondary navigation bar lists various college services like 'About us', 'Academics', 'Research', 'Admissions', 'Students', 'Amenities', 'Infrastructure', 'Virtual Tour', 'Recruitment', and 'Grievance Redressal'. The main content area is titled 'HOME > LOGIN YOUR COMPLAINT' and features a section titled 'Login Your Complaint' with three numbered instructions: 1. Students can make a representation regarding their grievances to the College. 2. Grievances may either email their grievances to grievance@hinducollege.ac.in or submit the representation to the Office in writing. 3. The aggrieved student can also meet the Principal in person. To the right of this section is a sidebar titled 'Important Links' containing a list of links: Advertisement for the posts of Assistant Professors in various Departments, Internal Assessment, Time Tables, Scholarships, Teaching Roster, Non Teaching Roster, Tenders, University of Delhi, UGC, and Important Telephone Numbers.

DETAILS OF THE COMMITTEE MEMBERS DISPLAYED AT VARIOUS LOCATION IN COLLEGE AND HOSTEL BUILDING

HINDU COLLEGE: UNIVERSITY OF DELHI ANTI RAGGING COMMITTEE SESSION 2019-20 GROUPS IN-CHARGE					HINDU COLLEGE: UNIVERSITY OF DELHI Disciplinary Resource Committee Session 2019-20				
S. No.	Name	Group No.	Contact No.	Email ID	S. No.	Name	Contact No.	Email ID	
1.	Dr. Rameshwar Rai (Convener)	1.	9711177909	drameshwarai@gmail.com	1.	Dr. Rameshwar Rai (Convener)	9711177909	drameshwarai@gmail.com	
2.	Dr. Pradumn Kumar	2.	9810648014	pradumkumar@rediffmail.com	2.	Dr. Pradumn Kumar	9810648014	pradumkumar@rediffmail.com	
3.	Dr. Charu Kumar	3.	9717448722	charu5@gmail.com	3.	Dr. Kanta Garg	9811701659	kgarg19@gmail.com	
4.	Dr. Maneesha Pandey	4.	9811070889	pandymaneesha@gmail.com	4.	Dr. Achta P. Tandon	9810232358	achtanand@yahoo.co.in	
5.	Dr. Soma M. Ghorai	5.	9810466756	somaghora@yahoo.co.in	5.	Dr. Kamal Nain	9811951729	kamalnain.kapur@gmail.com	
6.	Dr. Anuradha Sharma	6.	9654486205	anuradha123@gmail.com	6.	Dr. Anuradha Sharma	9654486205	anuradha123@gmail.com	
7.	Dr. Vijaya Sati	7.	8587093235	vijayasati@gmail.com	7.	Dr. Vijaya Sati	8587093235	Vijayasati4@gmail.com	
8.	Dr. Sudhir Kapoor	8.	9811302133	sudhir58@hotmail.com	8.	Dr. N. S. Singh	9311110502	Zsantacoz@gmail.com	
9.	Dr. N. S. Singh	9.	9311110502	Zsantacoz@gmail.com	9.	Dr. Sudhir Kapoor	9811302133	sudhir58@hotmail.com	
10.	Dr. Kamal Nain	10.	9811951729	kamalnain.kapur@gmail.com	10.	Dr. Anita Rajpal	9971108979	anrajpal@rediffmail.com	
		11.			11.	Ms. Anita Visham	9310194268	visham.anita@gmail.com	
		12.			12.	Dr. C. L. Jonwal	9868188262	Jon_hindu@yahoo.co.in	
		13.			13.	Dr. Ravi Nandan Singh	9871644797	ravigp@gmail.com	

HINDU COLLEGE GRIEVANCE COMMITTEE

NODAL PUBLIC GRIEVANCES OFFICER
Dr. SHALINI SURYANARAYAN
Dept. of Sociology
Phone No. 9958755066
shalinisurya@rediffmail.com

Shri Vikram 9871519107
Shri Rajesh Sharma 9810532980
Shri Neeraj Sharma 9911907878

Dr. REENA JAIN
VICE PRINCIPAL
PUBLIC INFORMATION OFFICER (PIO)
M. : 9811895579
Email: reenajain_70@yahoo.co.in.

CHANAKYA 2023
BHASHA SANGAM
SRCC GBO

**ANTI RAGGING COMMITTEE
SESSION 2019-20
GROUPS IN-CHARGE**


S.No.	Name	Group No.	Phone No.	Email Address
1.	Prof. Rameshwar Rai (Convenor)		9711177909	dr.rameshwarrai@gmail.com
2.	Dr. Pradumn Kumar	1	9810648014	drpradumnkumar@rediffmail.com
3.	Dr. Charu Kumar	2	9717448722	charu65@gmail.com
4.	Dr. Maneesha Pandey	3	9811070889	pandeymaneesha@gmail.com
5.	Dr. Soma M. Ghorai	4	9810466756	somamghorai@yahoo.co.in
6.	Prof. Anuradha Sharma	5	9654480205	anuradhahcdu@gmail.com
7.	Dr. Vijaya Sati	6	8587093235	vijayasatijuly@gmail.com
8.	Prof. Sudhir Kapoor	7	9811302133	sudhirk58@hotmail.com
9.	Dr. N. S. Singh	8	9311110502	25santacruz@gmail.com
10.	Prof. Kamal Nain	9	9811951729	kamalnain.kapur@gmail.com


प्राचार्य/Principal
हिन्दू महाविद्यालय, दिल्ली-7
Hindu College, Delhi-7

Prof. Anju Srivastava
Principal


INTERNAL COMPLAINT COMMITTEE 2020-2023

S. No.	Name of the Members	Designation	Contact Number	E-mail Id
1.	Dr Charu Kumar	Presiding Officer	9717448722	charu65@gmail.com
2.	Dr Ananya Barua	Member	9953302811	barua.ananya@gmail.com
3.	Dr Lalit Kumar	Member	9911378156	lalitrchauhan@gmail.com
4.	Ms. Tara Rani Rawat	Member	9891977522	mailtotararawat@gmail.com
5.	Sh. Ashok Dubey	Member	7678604282	ashok1962dubey@gmail.com
6.	Deepali Gandotra (W)	Student Member	9810868648	gandotradeepali@gmail.com
7.	Aparna V Nair (W)	Student Member	9645794584	aparnavnair2412@gmail.com
8.	Deepika Sharma	Student Member	7770906522	vs47594@gmail.com


प्राचार्य/Principal
हिन्दू महाविद्यालय, दिल्ली-7
Hindu College, Delhi-7

GRIEVANCE REDRESSAL COMMITTEE

← → ↻ Not secure https://hinducollege.ac.in/grievance-mem.aspx ☆ ⚡

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Schedule for Review & Revision of Online Courses | Online Fee Payment (UG/PG) | Webmail | COV
Online Fee Payment - ER / Improvement Papers / Add-on Course | Online Content
Digital Links for Students | Faculty E-mail

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Grievance Redressal

HOME › MEMBERS OF GRIEVANCE REDRESSAL COMMITTEE

Members of Grievance Redressal Committee

S.No	Name	Mobile No.
1	Prof Shalini Suryanarayan (Officer)	9958755066
2	Sh. Vikram	9871519107
3	Sh. Rajesh Sharma	9810532980
4	Sh. Neeraj Sharma	9911907878

Important Links

- Advertisement for the p Assistant Professors in various Departments
- Internal Assessment
- Time Tables
- Scholarships
- Teaching Roster

LINKS FOR VARIOUS COMMITTEES

1. ANTI-RAGGING COMMITTEE

<https://hinducollege.ac.in/download/Anti-Ragging-Committee/Anti%20Ragging%20Committee%202019-20.pdf>

2. INTERNAL COMPLAINTS COMMITTEE


<https://hinducollege.ac.in/download/Internal%20Complaint%20Committee/ICC%20MEMBERS%20List%202020-23.pdf>

3. GRIEVANCE REDRESSAL COMMITTEE

<https://hinducollege.ac.in/grievance-mem.aspx>

GLIMPSE OF GRIEVANCE REDRESSAL COMMITTEE

← → ↻ ⚠ Not secure https://hinducollege.ac.in/grievance-mem.aspx ☆ ⌛

 **HINDU COLLEGE**
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Schedule for Review & Revision of Online Courses | Online Fee Payment (UG/PG) | Webmail | COV
Online Fee Payment - ER / Improvement Papers / Add-on Course | Online Content
Digital Links for Students | Faculty E-mail

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Grievance Redressal

HOME › MEMBERS OF GRIEVANCE REDRESSAL COMMITTEE

Members of Grievance Redressal Committee

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3	Sh. Rajesh Sharma	9810532980
4	Sh. Neeraj Sharma	9911907878

Important Links

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- Internal Assessment
- Time Tables
- Scholarships
- Teaching Roster

Internal Complaint Committee

1. ICC MEMBERS List 2020-23
2. Notification Internal Complaints Committee
3. University Grants Commission(Prevention, prohibition and redressal of sexual harassment of women employees and students in higher educational institutions) Regulations, 2015
4. Handbook on Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013
5. The sexual Harassment of women at work place (Prevention, Prohibition and Redressal) act, 2013
6. College Committee

Important Links

[Advertisement for the posts of Assistant Professors in various Departments](#)

[Internal Assessment](#)

[Time Tables](#)

[Scholarships](#)

[Teaching Roster](#)

[Non Teaching Roster](#)

[Tenders](#)

[University of Delhi](#)

[UGC](#)

[Important Telephone Numbers](#)



HOME › DISCIPLINE › ANTI RAGGING COMMITTEE

Anti Ragging Committee

- 1. Anti Ragging Committee 2019-20
- 2. Anti Ragging Guidelines

Important Links

- Advertisement for the posts of Assistant Professors in various Departments
- Internal Assessment
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- Scholarships
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- Non Teaching Roster
- Tenders
- University of Delhi
- UGC
- Important Telephone Numbers

ANTI RAGGING COMMITTEE

OFFLINE GRIEVANCE REDRESSAL OF COMPLAINTS

Complaints and Suggestion Boxes are placed at different locations in the College along with details of Committee members so that students can use them at their convenience.



Information on College Website related to different Ordinances and Statutes:

The screenshot shows a web browser window with the URL hinducollege.ac.in/ord-sexual-harss.aspx. The page features a dark red navigation bar with links for Home, Governance, IQAC, Scholarships, OIP, Accreditation, Alumni Relations, RTI, and Discipline. Below the navigation bar is a banner for Hindu College, University of Delhi, with a search bar and a list of links including Schedule for Review & Revision of Online Courses, Online Fee Payment (UG/PG), Webmail, Grievance Redressal, Online Fee Payment - ER / Improvement Papers / Add On Course, Online Content for Students, Digital Links for Students, Faculty E-mail, and Contact Us. A secondary navigation bar includes links for About us, Academics, Admissions, Students, Amenities, Open Book Exam, Infrastructure, Teaching Post, and Non Teaching Post. The main content area shows a breadcrumb trail: HOME > DISCIPLINE > ORDINANCE AGAINST SEXUAL HARASSMENT. The title of the page is ORDINANCE XV-D, and the subtitle is Ordinance against Sexual Harassment. The text describes the ordinance's purpose and provides a list of definitions for key terms.

HOME > DISCIPLINE > ORDINANCE AGAINST SEXUAL HARASSMENT

ORDINANCE XV-D

Ordinance against Sexual Harassment

1. Short Title and Extent The present Ordinance is based on the Policy against Sexual Harassment by the Delhi University and seeks to maintain and create an academic and work environment free of sexual harassment for students, academic and non-teaching staff of the Delhi University. The Ordinance will also apply to outsiders and residents, on the Delhi University campus, to the extent specified herein these rules and procedures. (23)
2. Definition :
 1. "Students" includes regular students as well as current ex-students of Delhi University.
 2. "Teaching Staff" include any person on the staff of the Delhi University or any colleges or institution affiliated to it, who is appointed to a teaching and/or research post, whether full time, temporary, ad-hoc, part-time,visiting, honorary, or on special duty or deputation and shall also include employees employed on a casual or project basis.
 3. "Non-Teaching Staff" includes any person on the staff of the Delhi University or of any colleges or institutions affiliated to it, who is not included in the teaching staff. It includes employees who are full-time,temporary, ad-hoc, part-time, visiting, honorary, or on special duty or deputation, and employees employed on a casual or project basis.
 4. "Member of the University" includes all those included in categories (i)-(iii) above.
 5. "Resident" includes any person who is a temporary or permanent resident of any of the accommodations or premises allotted to an employee by the University of Delhi or by any of its affiliated colleges or institutions.
 6. "Outsider" includes any person who is not a member of the University or a resident. It also includes, but is not limited to, any private person offering residential, food and other facilities to students, teaching staff or non- teaching staff of the Delhi University or any college or institution affiliated to Delhi University.

Important Links

[Advertisement for the posts Assistant Professors in various Department](#)

[Internal Assessment](#)

[Time Table 2020-21](#)

[Time Tables](#)

[Boys' Hostel](#)

[Girls' Hostel](#)


[University of Delhi](#)

[Scholarships](#)

[Teaching Roster](#)

hinducollege.ac.in/iqac-policies.aspx

Home Governance IQAC Scholarships OIP Accreditation Alumni Relations RTI Dis



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Webmail | Grievance Redressal | Online Fee Payment - ER / Improvement Papers / Ad
Online Content for Students | Digital Links for Students | Faculty E-mail

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HOME > IQAC > POLICIES & PLANS

Policies & Plans

- Annual Gender Sensitization Action Plan
- Code of Conduct
- Code of Ethics
- E-Governance Policy
- Green Policy
- HR Manual
- Institutional Policy for the Promotion of Research
- IT Policy
- Performance Based Appraisal System (PBAS)
- Policy for Slow and Advanced Learners
- Policy for Differently Abled

Important Links

- Advertisement for the Professors in various D
- Internal Assessment
- Time Table 2020-21
- Time Tables
- Boys' Hostel
- Girls' Hostel
- University of Delhi
- Scholarships

Sample Proof for Online Redressal Mechanism:

